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ORIENTAL COLLEGE OF PHARMACY

(A Constituent of Oriental Group of Institutes)

(Approved by PCI, New Delhi, Recognized by DTE, Govt. of M.P, Affiliated to RGPV, Bhopal & Accredited by NBA, New Delhi)
Oriental Campus, Opp. Patel Nagar, Raisen Road, Bhopal-462022 (M.P), India

Ref.No. OCP/GRC/2025/ 4A

Date: 19/01/2025

Re-Constitution of Students' Grievance Redressal Cell (2025-26)

Statement of Student's Grievance Redressal Cell

A Grievance Redressal System is essential for any organization to function smoothly. It provides a mechanism for students to raise and resolve their concerns in a fair and in partial manner . The Grievance Redressal Committee of the Oriental College of Pharmacy is formed as per the UGC guidelines to redress the grievances of the students .The Committee is headed by the Director and consists of faculty members and student representatives. The grievances received by the Director are forwarded to the concerned Committee members who look into the problems depending upon the seriousness of the issue. The Committee members strive to resolve all grievances in a timely and effective manner ,with the goal of creating a harmonious and conducive atmosphere for everyone on campus.

Objective of the Cell:

1. To uphold the dignity of the College by ensuring strife free atmosphere in the College through promotion of cordial Student-Student relationship and Student-Teacher relationship etc.

2. To provide responsive, accountable and easily accessible machinery for settlement of grievances and to take measures in the college undertakings to ensure expeditious settlement of grievances of students in order to maintain a harmonious educational atmosphere in the institute.

3. It is to deal with the complex situations in a tactful manner to lessen the condition felt to be oppressive or dissatisfied and encouraging the Students to express their grievances I problems freely and frankly , without any fear of being victimized.

4. Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.

5. To support , those students who have been deprived of the services offered by the College, for which he/she is entitled. Also to make officials of the College responsive, accountable and courteous in dealing with the students.

6. To ensure effective solution to the student's & the staff grievances with an impartial and fair approach.

Grievance Redressal Committee has been reconstituted for the academic year on 19/01/25 to redress the grievances and complaints of the students & the staff.

S.No	Names/Representatives	Designation	Contact No	Email Id
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8	Nancy shrivastava	Student Representative		
9	Aryan jain	Student Representative		

Director

19/01/25

DIRECTOR
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